



#### HIGHLIGHTS

- Two COVID-19 fatalities were reported over the weekend and 49 and 68 new cases on 11 and 12 April respectively. **The total number of registered COVID-19 cases in the country is 828 including 117 cases among health professionals (14.1%), of which 40 health workers, about one third, from Kumanovo public health center.** COVID-19 cases are registered in 19 cities. 62% of the cases are reported from Skopje and Kumanovo, while 62% of the deaths are in Kumanovo, Struga and Skopje. About 65% of the deaths were in people above 60 years old and 76% of deaths had comorbidities.
- **Government decided a financial aid to theological faculties officially published in the Official Gazette on April 8**
- “Based on the experiences from the other countries, we developed a successful model of home treatment of the mild COVID-19 cases and thus our health system is protected” – Minister Filipche highlighted during the online panel discussion on the management and response to COVID-19.
- During its upcoming session, Government is set to extending the curfew over the upcoming weekend too, when the country celebrates Easter.
- 153 people completed the state quarantine and 297 citizens are arriving from North Italy on Tuesday.
- The IMF confirmed the financial support of the national response to COVID19 through the Rapid Financing Instrument in the amount of €176 million.
- WHO has published a document ‘Target Product Profiles for COVID-19 Vaccines’. The document describes the preferred and minimally acceptable profiles for human vaccines for long term protection of persons at high risk of COVID-19 infection, such as healthcare workers; and for reactive use in outbreak settings. For more details, please see [here](#).

#### SITUATION IN NUMBERS

**total (new) cases in the last 24 hours**

##### North Macedonia

828 confirmed (68)

34 deaths

41 recovered

##### Globally

1 696 588 confirmed (85 679)

105 952 deaths (6262)

##### European Region

880 106 confirmed (40 849)

74 237 deaths (3672)

##### Regions of the Americas

573 940 confirmed (37 276)

21 531 deaths (2237)

##### Western Pacific Region

120 116 confirmed (1567)

4058 deaths (41)

##### Eastern Mediterranean Region

95 945 confirmed (3719)

4943 deaths (172)

##### South-East Asia Region

16 041 confirmed (1880)

728 deaths (111)

##### African Region

9728 confirmed (388)

444 deaths (29)

#### WHO RISK ASSESSMENT

Very high

## SURVEILLANCE

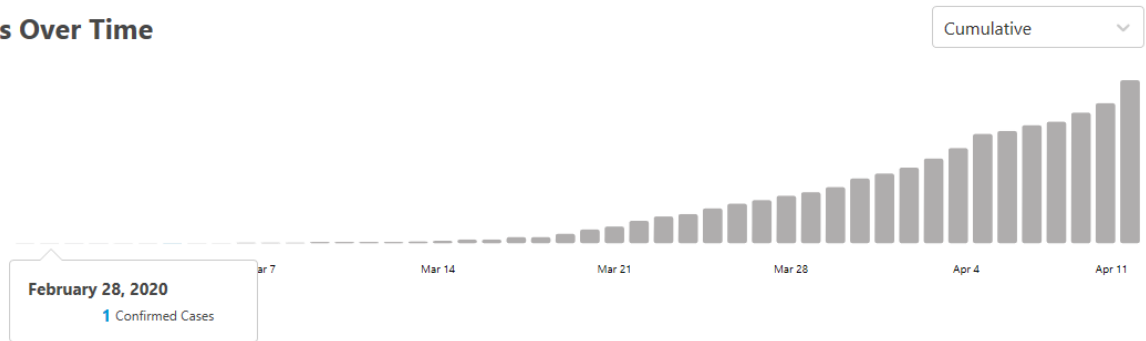
**Figure 1. North Macedonia – Cumulative confirmed COVID-19 cases (n=828) and deaths (n=34) by 12 April 2020 19:00**

### Confirmed Cases Over Time

**828**

confirmed cases

Source: World Health Organization



### Deaths Over Time

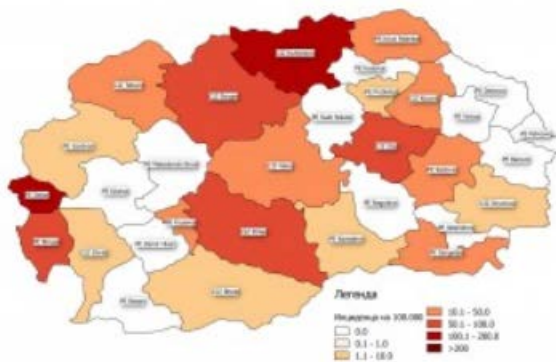
**34**

deaths

Source: World Health Organization



**Figure 2. North Macedonia – COVID-19 incidence per 100,000 people, as of 12 April 2020**



The highest cumulative incidence is in Debar (176,5 cases per 100,000 people), followed by Kumanovo (140.2 cases per 100,000 people). Six other cities have incidence above 40.0 cases per 100,000 people (Skopje, Shtip, Prilep, Kochani, Veles and Struga).

Age of patients vary from 0-91 years (median age – 45.5 years old). However, the highest risk group is between 50-59 years old.

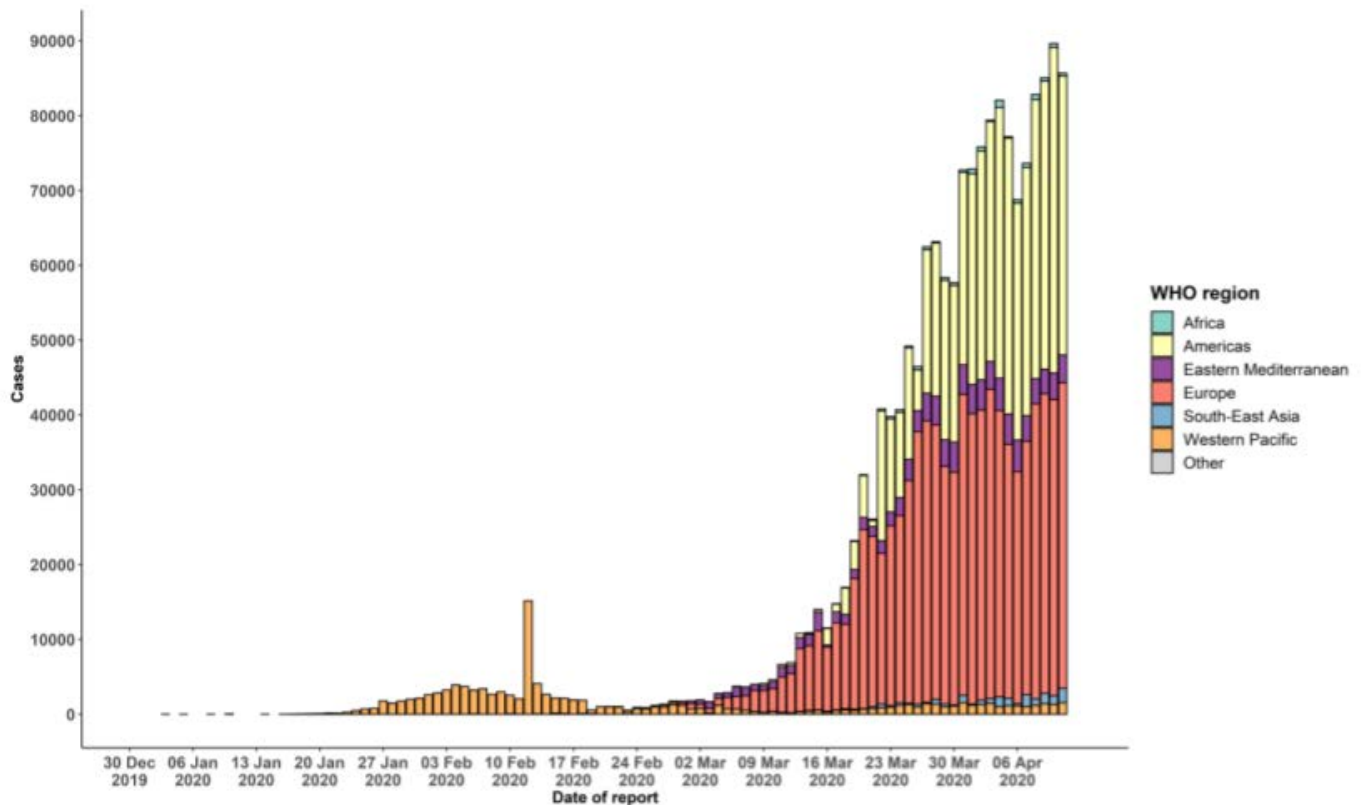
The disaggregated data of the confirmed COVID-19 cases through 11 April 2020 which includes the cases reported on 12 April 2020 by MoH could be accessed at the [www.iph.mk](http://www.iph.mk)

## RISK ASSESSMENT OF COVID-19 IN NORTH MACEDONIA ACCORDING TO GEOGRAPHICAL SPREAD

According to the WHO risk categorization, **Debar, Skopje and Kumanovo are in Phase 4** (widespread community transmission) and **the rest of the country has stepped up to phase 3 (local transmission)** as of 5 April 2020.

## GLOBAL COVID19 Situation

### Epidemic curve of confirmed COVID-19, by date of report and WHO region through 12 April 2020



- The total global deaths from COVID-19 has surpassed 100 000.

#### Coronavirus disease 2019 (COVID-2019), Europe

- Based on the WHO and ECDC data as of 12 April 2020 10:00 CET, the WHO European Region number of cases is representing **about 52% of the global burden** of 1 696 588 reported globally with 880 106 cases in total to date. Globally, USA carries the heaviest case load (425 889), with **Spain and Italy concluding top-3**. Overall, five more countries from the European Region are in top-10 (Germany, France, United Kingdom, Turkey and Belgium);
- In Europe, three countries reported 100 000 cases or more (Spain 161 852 cases, Italy 152 271 cases and Germany 120 479 cases) accounting for about half of all European cases. Eleven countries reported 10 000 cases or more, listed in descending order (France, United Kingdom, Turkey, Belgium, Switzerland, Netherlands, Portugal, Russian Federation, Austria, Israel, and Sweden). Another 21 counties in the Region reported 1000 cases or more, listed in descending order (Ireland, Poland, Norway, Denmark, Romania, Czechia, Serbia, Luxembourg, Finland, Ukraine, Belarus, Greece, Iceland, Republic of Moldova, Croatia, Hungary, Estonia, Slovenia, Azerbaijan, Lithuania, Armenia);

- **70 % of the global burden of COVID-19 deaths (105 952) have been reported in the European Region (74 237)** with Italy, Spain and France each reporting more than 10 thousand deaths and together accounting for 67% of all deaths in Europe (19 470, 16 353 and 13 814, respectively). Another five countries in the Region reported 1000 deaths or more (United Kingdom 9875 deaths, Belgium 3346 deaths, Netherlands 2643 deaths, Germany 2673 deaths and Turkey 1101 deaths).

## WHAT WHO IS DOING FOR COVID19 IN NORTH MACEDONIA?

In line with the strategic shift of the Government's approach in fighting COVID19 whereby efforts are put on increasing testing, maintaining quality COVID19 care and essential care and protecting health care workers, WHO works closely with the government and national and global health partners to enable the response.

In North Macedonia:

- WHO is supporting North Macedonia for Sero-epidemiological studies investigate the extent of infection in the general population, as determined by seropositivity. A standardized WHO master protocol is available that is being now tailored to country needs in terms of public health, laboratory and clinical systems, capacity, availability of resources and cultural appropriateness. Using this standardized protocol allows for comparability of data across different countries and helps to determine important epidemiological parameters (e.g. the proportion of the population that remains susceptible to infection, proportion of asymptomatic infections etc.) which inform public health action. The protocol can be accessed here: <https://www.who.int/publications-detail/population-based-age-stratified-seroepidemiological-investigation-protocol-for-covid-19-virus-infection>
- WHO **donated 5000 COVID tests** to the Virology Lab of the Institute of Public Health on 8 April 2020.
- With WHO/USAID support, the **Health emergency operations room at MOH** is now equipped and functional with new premises, refurbishing and IT equipment.
- **WHO held a training meeting on Solidarity trial** to all those involved in the scheme from COVID19 treating hospitals.
- A Ceremony for **launching of the USAID / WHO joint support** to the country to help contain and mitigate the COVID19 virus spread <https://un.mk/ceremony-for-launching-of-the-usaid-who-support-to-the-country-to-help-mitigate-the-spread-of-covid19/> was organized on 7 April 2020. This act of solidarity is directed mainly to support the health staff at the frontline of this fight against the virus: to ensure they have the means and the skills to protect themselves and control the infection all health care settings not only in treatment centers. A large part of the grant will also help the Institute of Public Health to continue its remarkable work in tracing and testing and early identification of the cases.

WHO action in COVID-19 outbreak in North Macedonia aims at limiting the virus spread, protecting health and the health workers at the frontline, preserving the health care system capacity and its sustainability to respond and provide essential services to the population.

WHO is the lead UN agency for Health and main technical and health policy advisor to the government on COVID-19 containment and mitigation.

WHO works in coordination closely with other UN agencies as per the UN reform.

Western Balkan including North Macedonia is one of the priority countries for the WHO European Region.

Technical support, guidance and assistance are provided through the WHO Country Office from all levels of the Organization.

There is abundance of technical guidance WHO has developed in all areas of work: we are supporting the country to develop technical plans and implement priority interventions in the framework of a strong nation-wide strategic response.

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

- WHO also held on Friday 3 April 2020, a **Zoom training session in Macedonian language** open for **all Health Care workers dealing with COVID19** for the proper practices in Infection control and prevention of virus transmission in hospitals and clinical management of severe respiratory cases.
- WHO developed a **risk assessment tool to be used by health care facilities with COVID-19 patients**. The tool is to be completed for all health workers who have been exposed to a confirmed COVID-19 patient in a health care facility. The tool will help determine the risk of COVID-19 virus infection of all HCWs who have been exposed to a COVID-19 patient and then provides recommendations for appropriate management of these HCWs, according to their infection risk.
- WHO continuing the roll out of the **Partners Platform for the Strategic Preparedness and Response Plan (SPRP)**: Onboarding has taken place supporting North Macedonia to link with international support; the Country Preparedness and Response Plan has been uploaded for increasing capacity for 2000 COVID19 cases.
- The country is active on the platform <https://covid-19-response.org>
- SPRP includes health systems continuity, the Platform will have a **9th Pillar** for assessment of priority actions to maintain essential health services.
- COVID-19 Health System Response Monitor (HSRM) has been formally launched by WHO EURO and the European Observatory for Health systems. North Macedonia is participating.  
<https://www.covid19healthsystem.org/mainpage.aspx>




WHO continues to be actively engaged in:

- In risk communication targeted messages and developed many messages and infographics in national languages for display at MOH media channels and other. *WHO* [Facebook/Twitter](#) ; *MoH* [Facebook/Twitter](#); [WHO Europe website for COVID-19](#)
- Providing technical advice and support to many national and international partners for stepping up everyone's engagement in halting the virus spread and its impact on North Macedonia.
- Ensuring lab and testing tools are available for COVID19 related testing kits and PPE.
- Assisting the MOH in gaps and needs assessment and bridging those gaps for better health system coping and response.
- Establishing bilateral partnerships, resource mobilization, and joint plans to address gaps and needs of the MOH.
- Sustaining professional and technical knowledge of all health care workers in the country through the online WHO training course for COVID-19 for health care and infection control and protection (IPC) is now available in Macedonian Language on the WHO learning platform for Health workers. <https://openwho.org/>
- Generating Robust data needed to show which treatments are the most effective, by North Macedonia joining the WHO SOLIDARITY Trial which is a large, international therapeutic study that will allow also receiving free of charge medicines for COVID19 and latest evidence-based indications for changing treatment protocols when needed to reduce mortality, length of stay under mechanical respiration and reducing complications.
- Tracking the epidemiological spread of the virus, supports early warning system and keep communities and frontline responders informed with the latest technical guidance.
- Contributing to the UN in the country to make sure that timely procurement takes place and supporting the newly set UN coordination mechanism for the COVID19. [1UN MK@facebook.com](https://www.facebook.com/1UNMK)

#### WHAT IS NEW in WHO GUIDANCE?

- [WHO's advice to public on masks](#): Some countries have recommended or are considering the use of both medical and non-medical **masks** in the general population to prevent the spread of COVID-19. On 6 April, WHO issued guidance and criteria for countries to use in making that decision. There is little evidence on the effectiveness of

the use of masks by the general community, however WHO offers decision makers with considerations for the use of masks as part of their comprehensive package of control measures. See published [guidance](#).

- Several countries are suspending user fees and providing free testing and care for COVID-19, regardless of a person's insurance, citizenship, or residence status. [We encourage these measures](#).
- [WHO, the World Bank and the IMF](#) are calling for debt relief for developing countries, as many will struggle to implement social welfare programs at this time. Debt relief will be essential to enable them to take care of their people and avoid economic collapse.
- See joint [WHO FAO AND WTO statement on impact of COVID-19 on global trade and food security](#).
- See UN report [Shared responsibility, global solidarity: Responding to the socio-economic impacts of COVID-19](#).
- For more information, visit [FAO Q&A on COVID-19 outbreak's impact on food and agriculture](#).
- See [WHO Director-Generals remarks for G20 trade ministers](#) on measures countries can take to scale up the production, movement and distribution of critical medical products.
- [Operational guidance for maintaining essential health services during an outbreak](#); [News release on maintaining essential services](#)
- Amidst [#COVID19](#), It's vital to deliver vaccines  to protect people from old killers. New guidance  provides all countries with advice on the importance of maintaining safe immunization services during a pandemic  <https://t.co/JPh2xp1mr8>

## HEADS UP on WHO FRONT

- WHO is preparing the **2nd Strategic Preparedness and Response Plan**: The plan will build on the first SPRP to incorporate what we know now and the evolving global context. The strategies for preparedness and response remain the same.
- WHO is preparing to **scale up laboratory diagnostic capacity: GeneXpert**: A test for the COVID-19 coronavirus developed by Cepheid for their GeneXpert instrument has received an Emergency Use Authorization by the US Food and Drug Administration (FDA) on 22 March 2020. WHO is currently working to negotiate access to this test. Rapid communication on the **role of the GeneXpert® platform** for rapid molecular testing for SARS-CoV-2 in the WHO European Region [link](#).

## NORTH MACEDONIA STRATEGIC RESPONSE AND ACTION

North Macedonia mobilized an all-of-government action to fight this new coronavirus, including scaling up emergency response mechanisms in all sectors. Actions and readjustments of measures are continuous and monitoring of the situation is ongoing on daily basis. The country is in declared national emergency Announced by the President of the Republic on 18 March 2020 for one month.

On the health front, the country is working hard now to ensure its COVID19 hospitalization surge capacity with the necessary personnel are in place with the influx of additional cases in recent days.

The Ministry of Health increased public health measures, such as rapid identification, diagnosis and management of the cases, identification and follow up of the contacts, infection prevention and control in health care settings, implementation of health measures for travelers, awareness-raising in the population and risk communication and counter misinformation as well as minimizing social and economic impact through multisectoral partnerships.

- Government decided a financial aid to theological faculties officially published in the Official Gazette on April 8, and allocate EUR 122,000 for the Macedonian Orthodox Church-Ohrid Archbishopric (MOC-OA) and the Islamic Religious Community (IRC). According to the decision of the Government, EUR 73,000 will be given to the Orthodox Faculty St. Clement of Ohrid and the Faculty of Islamic Sciences will receive EUR 49,000.
- The health authorities held an online panel discussion on the management and response to COVID-19. Below are outlines the captured highlights of the discussion:
  - The home-based care for COVID-19 patients with mild symptoms is effective and so far, the health system is not burdened.
  - The incidence rate of COVID-19 in North Macedonia (40,3 per 100 000 people) is lower than the other European countries such as Spain, Switzerland and Italy where the incidence rate was above 340 cases per 100 000 people.
  - So far, 8 000 tested are done in the country which is about 4 000 tests per 1 million people, and this is the highest testing coverage in the region. At this point, mass testing is not necessary, and only symptomatic COVID-19 cases are being tested in line with recommendations of the World Health Organization – informed Dr. Mikik from IPH.
  - There was early coordination among the institutions for other border crossing checks and training of the border police officers for protection and management of suspected cases.
  - **The development of plan for hospital preparedness and guidelines for case management and the designation of regional centers for admitting patients was timely prepared. The health professionals are trained from the very beginning about safe admission and treatment of patients.**
- The procurement of 12 000 N95 or similar masks, 20 000 protective suits, 50 000 surgical masks, 5 000 visors and 1 200 rubber protective suits is in progress.
- The Clinic for Radiology and Oncology is maintaining the services for its patients and it informed today about the protective measures of the patients in times of COVID-19. In addition, the Clinic is providing psychological support of the patients with oncological conditions.
- 153 of the citizens out of 210 accommodated in a state quarantine in Popova Shapka are discharged today – they all do not have symptoms and will continue with a 14-day home quarantine. Minister of Interior informs that 297 citizens will arrive from North Italy on Tuesday – per the newly adopted decision of the Commission for Infectious Diseases, these people will be in quarantine for 21 days instead of 14.

- Ministry of Interior informs that the situation in the crisis regions Debar and Centar Zupa is stable – on the ground, police officers are patrolling the regions and surrounding areas to ensure consistent implementation of government measures for prevention of the spread of coronavirus.
- 138 people were caught breaking the curfew in the last 24 hours – 121 of them were detained and appropriate measures will be taken against the rest.
- Some municipalities are concerned about next Easter Holidays period: the municipality of Ohrid (with 4 known cases so far) is asking for special measures to ban the entry of residents from other cities on the territory of Ohrid and to limit visits for tourism and recreational purposes in the coming period. In Ohrid and the surrounding coastal settlements there are several weekend apartments and houses whose owners use for holidays during the Easter holidays. Although there is no reported case from Kichevo, the mayor of the municipality, Fatmir Dehari, asked the Government to declare the municipality of Kichevo "a sterile zone", which would mean special measures for this city like check points at the entrance and exit of Kichevo and strict control on restaurants.

### UN, DONATIONS AND PARTNER COORDINATION- COVID-19

To provide a comprehensive and coordinated approach in identifying and repurposing the available bilateral assistance to the COVID-19 response, all public administration bodies receiving bilateral donor assistance will report promptly to the Secretariat for European Affairs (SEA) the amount of funds available for each project. The SEA will then submit a formal request to the bilateral donors for the reuse of funds in accordance with the identified priority needs for COVID19.

- **Czech Republic** donation of one million masks arrived Skopje by a military plane from Prague.
- **China's** assistance for North Macedonia is expected by the end of April with protective gloves, hand and surface disinfectants
- **Slovenia** provided 100,000 surgical masks and 100,000 protective masks.
- **Norway** has also donated medical supplies to North Macedonia (worth 180 000 Euro) which will be shipped from the NATO Support and Procurement Agency (NSPA). North Macedonia is currently using a field hospital donated by Norway, allowing it to double the capacity at the Infectious Disease Clinic.
- Sixteen applications have been picked out of more than 500 sent for the **CREATON public** call to tackle COVID-19 challenges, issued by the Fund for Innovations and Technology Development. The public call was supported by the Embassy of Switzerland to North Macedonia, USAID, UNDP, UNICEF, and the Chamber of Commerce for Information and Communication Technologies – MASIT. Nearly 158 applications were shortlisted. Of those that made the cut, there are solutions involving medicine, digital tools as support to micro, small and medium-sized enterprises to weather the crisis, education digital tools, culture and leisure tools. The total budget is 10 million denars and each proposal can receive up to EUR 10,000 in local currency. The call is the first in a series of the Fund's initiatives to tackle with the COVID-19 consequences.
- Disabled and elderly persons will receive aid during the coronavirus crisis. This activity is accomplished with the **UNPD** and in cooperation with the **Swiss Agency for Development and Cooperation**.
- Government authorized the Minister of Health Venko Filipce to sign the Donation Agreement between the **Information Technology Company Nextsen DOO** as a Donor and the Ministry of Health as a recipient of the donation.
- **British Embassy** Donated Equipment to Defence Ministry: The Embassy of the United Kingdom to Macedonia handed over to the Defence Ministry a donation consisting of protective equipment for better handling of the coronavirus situation
- The **Hungarian government** donated 100,000 protective masks and 5,000 protective suits
- **Turkey** delivered a donation to North Macedonia to deal with the coronavirus on 8 April 2020. The Turkish donation consists of 50,000 protective medical masks, 1,000 protective suits, 1,000 diagnostic tests and other medical supplies.



- **MOH Solidarity fund is established:** Companies, individuals, organizations, institutions, embassies donated 59.3 million denars on the account of the Ministry of Health including donations of medical devices, protective equipment and other materials.
- North Macedonia to receive urgent medical equipment with 4 million euros from **EU for procurement** through UNOPS.
- **USAID** supported both WHO and UNICEF with 1.1. million USD in their efforts to fight the epidemic in North Macedonia
- **Germany** offered support to the Ministry of Health with an amount of USD 2 million in PPE
- **OSCE** is proposing donation of essential PPE for the COVID19 Center of Infectious Diseases for 30,000 Euros.
- Packages with food and hygiene assets in the amount of 100.000 USD will be allocated to most jeopardized Roma families in Macedonia that are socially and economically hit by the health crisis, announced the **Foundation Open Society – Macedonia** which donated the funds.
- **Macedonian Red Cross** supports the elderly and the disabled in shopping and basic needs for hygiene, protection and their livelihood.

## GAPS/NEEDS AND CHALLENGES

**The most important priority at this point and in the next 3 months is to ensure that the health system can cope with increasing numbers of cases needing intensive management, protecting the health care workers and ensuring essential social and medical care to the vulnerable.**

- **Technical needs at the health front:**
  - Assess the socioeconomic impact on Health system during the crisis and after the crisis
  - Determine the level of immunity to the virus in the population
  - Review of the testing algorithms in consideration of the strategy to increase testing.
  - Increase use of eHealth and telemedicine to improve and facilitate population preventive interventions
  - Strengthen epidemiological capacity
- **Critical needs:**
  - Laboratory Kits and reagents; Personal Protective Equipment (PPE); Mechanical Ventilators/Respirators (respirators from operating rooms are not adapted to need of respiratory diseases and cannot be used for the ICU) ;
  - intensifying risk communication;
  - socioeconomic relief for vulnerable groups and employment protection.
  - Maintaining Essential health and social services
  - Protecting health care workers whether those working in the COVID-19 designated facilities or elsewhere countrywide because of the community transmission.
  - Mental Health Support to health workers and the public especially the vulnerable ones.
- **Challenges:**
  - Procurement : Access to local or international supplies and mainly respirators for the critical needs identified because of international shortages.
  - Shortage in health workforce as the situation progresses
  - Ensuring sustainability of the health facilities and health care during and after the crisis.
  - Outreach and social support to the vulnerable

- Ensuring continuity of treatment and access to regular health care for all citizens including the vulnerable groups with other diseases and pathologies.
- Fighting Isolation and scaling up community engagement in the regions
- Compliance of the citizens to instructions of the government and self-isolation

## MACROECONOMIC IMPACT

- According to the World Bank, North Macedonia the economy is projected to shrink by 0.4% in 2020 after growing 3.6% last year, if the COVID19 crisis ends by June 2020 or a deeper recession of above 2% negative growth is expected if the crisis gets prolonged beyond mid-2020. Due to the coronavirus outbreak, personal consumption is expected to slow down in 2020, while exports and investments will decline. At the same time, the government will increase its spending in an attempt to boost the economy and to counter the crisis impact, thus increasing deficit and debt levels. The pandemic and containment measures will affect the economy through the demand and supply side. If the outbreak and restrictive measures on national and global economies persist beyond the second quarter, the recession will be more severe and will erase labor market improvements and deepen fiscal vulnerability.
- A budget revision needs to reprioritize spending. Poverty reduction gains will likely be lost as firms defer to labor shedding in the most affected sectors (tourism, and manufacturing that contributed the most to poverty reduction in the past).
- Decisive policy measures that prioritize investments in health care systems and provide safety nets for people, especially the most vulnerable, are critical to mitigating the impacts of the COVID-19 pandemic

The World Bank is finalizing a program of activities to help North Macedonia manage and mitigate the impact of the crisis, including a new fast-track project to respond to urgent health sector priorities and protect the incomes of households, and a restructuring of already approved projects to mobilize funds in support of SMEs. Collectively, these programs are expected to amount to about EUR 140 million.

“During these exceptionally difficult times, it is imperative for policymakers to act decisively,” says Cyril Muller, World Bank Vice President for Europe and Central Asia. “This means moving rapidly to strengthen health systems and social safety nets, supporting the private sector, and preserving financial stability and confidence — all critical to people’s lives.” Projections of the economic implications of COVID-19 are subject to significant uncertainty. Therefore, the report produces simulation exercises to illustrate the range of growth outcomes that may materialize as a result of the pandemic.

## IMPORTANT CONTACTS NORTH MACEDONIA:

Call Center 0800 002 03; “Alo Doctor” 02 15 123

### *Useful Links*

WHO [Facebook](#)/[Twitter](#)

MoH [Facebook](#)/[Twitter](#)

[WHO Europe website for COVID-19](#)

### *For symptoms related to COVID-19*

CPH Bitola 071 261 330

CPH Veles 071 219 278

CPH Gevgelija 071 219 278

CPH Kochani 071 373 913

CPH Kumanovo 070 215 851

CPH Ohrid 070 723 029

### *Red Cross mobile teams for elderly support*

Red Cross Center 070 297 166

Red Cross Kisela Voda 071 349 225

Red Cross Chair 070 208 383

Red Cross Karpos 071 349 230

Red Cross Gazi Baba

Government's web page for all official COVID-19 related information ([MKD/EN](#)).

[MoH COVID-19 information](#)

NATO's Next-Generation Incidence Command System ([NICS](#))

[How to stay physically active during COVID-19 self-quarantine](#)

[Q&A on COVID-19, pregnancy, childbirth and breastfeeding](#)

New WHO Global Campaign – ["Pass the message: Five steps to kicking out coronavirus"](#) with FIFA

CPH Prilep 076 475 747  
CPH Skopje 071 289 614  
CPH Strumica 072 235 543  
CPH Tetovo 075 240 464  
RU Gostivar 076 365 161  
CPH Shtip 078 365 613  
IPH Skopje 078 387 194

*Psychological support*

-Self-isolated adults  
072 919 009  
-Citizens of municipalities Debar and Center Zhupa  
070 241 807  
-adolescents and their parents  
078 378 728  
-parents of children with disabilities  
070291574  
-Parents of preschool and school children 072 912 676

Team for support of homeless people

*Foreign Affairs*

Regular line 075 446 647  
Regular line, Viber and WhatsApp:  
070 282 078

**[New]** Call Center for the economic measures in response to COVID-19  
02/324-8040

WHO WhatsApp messaging service

**[New]** Text hi to +41 79 893 1892  
Text hi to +41 79 412 32 36